

REPORT ON DISPUTES

This report is published in accordance with Section 56 of the Competition and Consumer (Industry Codes – Dairy) Regulations 2019.

REPORTING PERIOD: 01 May 2023 to 30 April 2024

Mediations		
(a)	The number of disputes arising under or in connection with a milk supply agreement that were the subject of a mediation that commenced or ended in the Reporting Period.	0
(b)	Information about the nature of the disputes referred to in paragraph (a).	Not applicable.
(c)	The number of mediations conducted in the Reporting Period to resolve the disputes referred to in paragraph (a) and the average time taken to resolve the disputes.	0
(d)	Information about the outcome of the disputes referred to in paragraph (a).	Not applicable.
Arbitrations		
(e)	The number of disputes arising under or in connection with the agreement that were the subject of an arbitration that commenced or ended in the Reporting Period.	0
(f)	Information about the nature of the disputes referred to in paragraph (e).	Not applicable.
(g)	The number of arbitrations conducted in the Reporting Period to resolve the disputes referred to in paragraph (e) and the average time taken to resolve the disputes.	0
(h)	Information about the outcome of the disputes referred to in paragraph (e).	Not applicable.

Notes

Although National Milk Pty Ltd was party to no disputes in the reporting period, there was 1 (one) complaint received by our Complaints Officer and resolved within 40 days without the need for mediation or arbitration.

REPORTING PERIOD: 01 May 2022 to 30 April 2023

During the period between 1 May 2022 and 30 April 2023, National Milk was party to no disputes.

REPORTING PERIOD: 01 May 2021 to 30 April 2022

During the period between 1 May 2021 and 30 April 2022, National Milk was party to no disputes.
